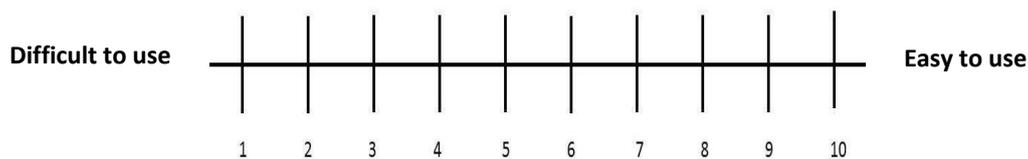


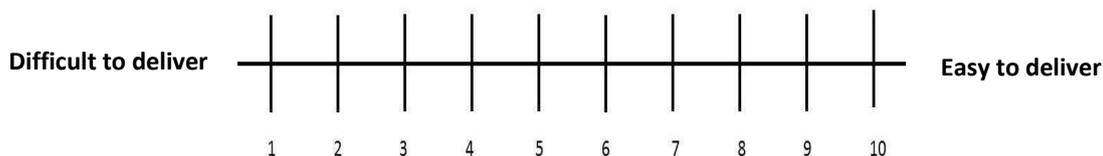
Staff questionnaire on Usability and Satisfaction

PART I. Questions about the quality/usability of the Digital Home Based Cardiac Rehabilitation (DHB CR) program

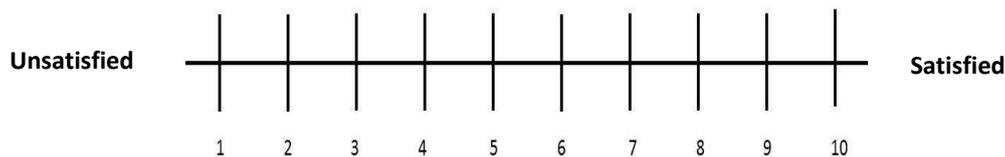
1. Please rate the ease of use of the digital home-based DHB CR platform (portal)



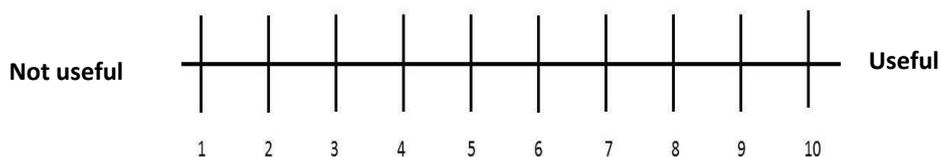
2. Please rate the capacity of this DHB CR platform to deliver a cardiac rehabilitation service (in your opinion)



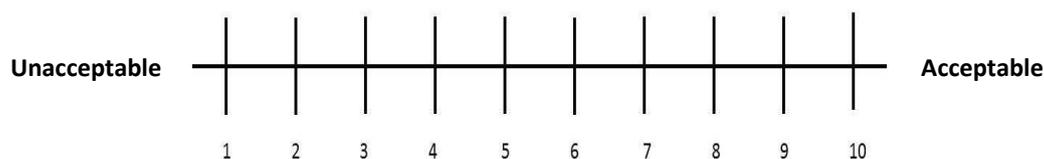
3. Please rate your overall satisfaction with using the DHB CR platform



4. In your opinion, how useful was the DHB CR program for your patients to self-manage their heart condition

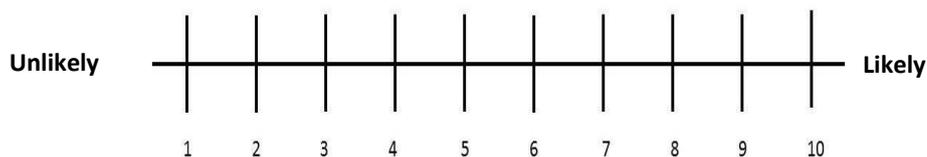


5. In your opinion, how acceptable was the DHB CR program to your patients

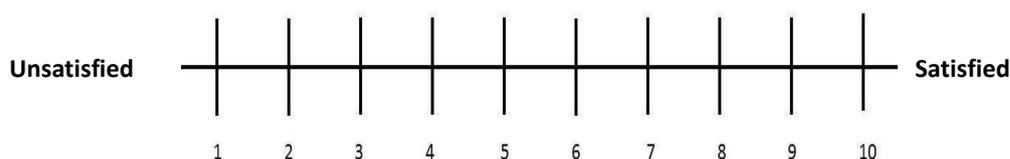


Staff questionnaire on Usability and Satisfaction

6. Please rate the likelihood that you would recommend the DHB CR program to other cardiac rehab services



7. Please rate your satisfaction with the level of support and training provided to patients by the mobile CR platform



8. Overall, do you think technical issues were fixed in a timely manner? Please circle your response

Yes

No

9. On average, how much time did it take you to commence a patient on the DHB CR program? Please consider the time to set a patient up on the app, the portal, pairing devices, and completing the required waivers and equipment loan agreement?

N.B please exclude the time taken for any research processes and your clinical assessment time

___ ___ minutes

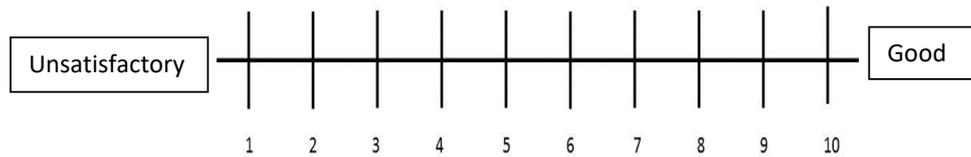
10. What additional health/lifestyle features would you like to be included in the DHB CR platform?

11. What additional features would you like to be included in DHB CR platform? E.g. appointment reminders, information about timing of blood pressure readings, gamification

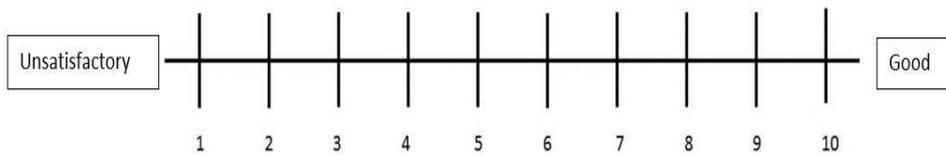
Staff questionnaire on Usability and Satisfaction

PART B. Questions about your personal experience of using the CR platform

12. How sufficient was the level of information you received on the use of the DHB CR platform from the software provider?



13. How satisfactory was the level of support from your managers on using the DHB CR platform in your routine clinics?



14. How satisfactory was the level of support from your colleagues on using the DHB CR platform in your routine clinics?

