

Diversity 1 – Questionnaire to the Patients *

5: Fully agree; 4: Somewhat agree; 3: Neither agree or disagree; 2: Somewhat disagree; 1: Completely disagree

PATIENTS						
Components	Question	5	4	3	2	1
Usefulness						
Q1	Cardihab® app improves my access to the Cardiac Rehabilitation (CR) services					
Q2	Cardihab® saves me time traveling to a hospital or specialist clinic					
Q3	Cardihab® provides for my CR needs					
Ease of Use & Learnability						
Q1	Cardihab® app was simple to use					
Q2	Cardihab® was easy to learn to use					
Q3	I believe I could become productive quickly using Cardihab®					
Interface quality						
Q1	The way I interact with Cardihab® is pleasant					
Q2	I like using Cardihab®					
Q3	Cardihab® is simple and easy to understand					
Q4	Cardihab® is able to do everything I would want it to be able to do					
Interaction Quality						
Q1	I could easily talk to the clinician using Cardihab®					
Q2	I could hear the clinician clearly using Cardihab®					
Q3	I felt I was able to express myself effectively					
Q4	Using Cardihab®, I can see the clinician as well as if we met in person					
Reliability						
Q1	I think the visits provided over Cardihab are the same as in-person visits					
Q2	Whenever I made a mistake using Cardihab, I could recover easily and quickly					
Q3	Cardihab gave error messages that clearly told me how to fix problems					
Satisfaction and Future Use						
Q1	I feel comfortable communicating with the clinician using Cardihab®					
Q2	Cardihab® is an acceptable way to receive CR services					
Q3	I would use Cardihab® services again					
Q4	Overall, I am satisfied with Cardihab®					

* Adapted from the Telehealth Usability Questionnaire (TUQ) (Parmanto et al. Int J Telerehabil 2016;8(1): 3-10) designed to evaluate the usability and user's satisfaction of telehealth Implementation and services.